

# Application for Solar/Heat Pump Hot Water Rebate



## The Rebate

Under the Solar/Heat Pump Hot Water Rebate Scheme, a one-off rate rebate of \$500 will be provided to property owners installing an eligible solar or heat pump hot water system that replaces an existing electric storage hot water system. The rebate will be deducted from the next rates instalment notice after an application has been lodged, assessed and approved.

More information can be found on Council's website at [www.hobartcity.com.au](http://www.hobartcity.com.au) or by contacting Council on (03) 6238 2715.

## The Application Process

1. Consult a registered plumber for advice concerning your needs, and Council if you're unsure of any requirements or conditions (see 'Terms and Conditions').
2. Ensure you have all necessary Council Permits for the installation (see 'Terms and Conditions').
3. Purchase and install the product (don't forget that your plumber must sign the application form to be eligible for the rebate) keeping receipts and manufacturer's certificate for Solar or Heat Pump Hot Water System and make and model information.
4. Complete the application form and forward to Council either in person at the Council Centre or by mail to:

**Solar/Heat Pump Hot Water Rebate**  
**Hobart City Council Customer Service Officer, Julie Haygarth**  
**GPO BOX 503 Hobart 7001**

5. Don't forget to include your receipt that shows make & model numbers, and any other documentation required (see 'Terms and Conditions').
6. Await Council notification of application success (usually about 2 weeks).

## Terms and Conditions

Both general and specific conditions apply. Rebates may be claimed, subject to meeting the following conditions:

1. The new solar or heat pump hot water system **must** replace an existing electric storage hot water system and **must** be eligible for at least 20 Renewable Energy Certificates (RECs) at the time and place of installation.
2. The Rebate Scheme began on 1 July 2007 and will be continued until 31 December 2011. Please note that you are only eligible for a rebate for a solar water heater purchased and installed on the property within this period or for a heat pump system purchased and installed from 1 November 2008.
3. All properties for which owners are seeking rebates must be located within the City of Hobart.
4. Any rebate granted will be deducted from the total owing on the property owner's rates notice after the application has been assessed.
5. In order to claim a residential rebate, a resident must be the owner-occupier of the property where the appliance was installed/works performed, provide receipt for purchase of appliance/s and receipt for any installation works, and supply correct and complete information on the application form.
6. The solar or heat pump hot water system must be installed by a plumber with current registration and any design work should be done by an experienced designer. An accredited plumber may be able to provide additional advice.
7. All solar/heat pump hot water systems will require **Plumbing Permits with the associated plumbing completion certificate** and you are advised to contact a registered plumber for further advice.
8. All receipts presented as proof of purchase of appliances must be official cash register receipts and include information on the place and date of purchase. Documentation identifying the make and model must also be provided.
9. Elements of the rebate program are subject to change without notice.
10. Council accepts no liability for any losses or damages resulting from the installation or use of solar hot water systems for which the property owner has received rebates.
11. The applicant agrees to indemnify Council with respect to any dissatisfaction or damage arising from the use of purchased appliances for which a Solar or Heat Pump Hot Water Rebate is being sought.

## Advice

1. A **Building Permit** may be required for some installations and you are advised to contact a registered building surveyor for further advice.
2. A **Planning Permit** may be required if your property is identified as being either located within a Heritage Area or listed under the Heritage Schedule of the City of Hobart Planning Scheme 1982, and for all properties located within the Battery Point and Sullivans Cove Planning Scheme Areas. Property owners should contact Council on (03) 6238 2715 and ask to speak to a Council Planning Officer to discuss whether or not a **Planning Permit** will be required. For properties located within the Sullivans Cove Planning Scheme Area contact the Sullivans Cove Waterfront Authority on (03) 6216 4288.
3. If your property is Heritage listed or located in a 'Heritage Area' under the City of Hobart Planning Scheme 1982, please contact Council's Senior Cultural Heritage Officer on (03) 6238 2883 to discuss locating the system appropriately. Approval of the Tasmanian Heritage Council may also be required.
4. Noise emissions should be taken into account. The installation of the unit should be considered carefully.
5. Potential noise nuisances should be considered before installing the system close to neighbouring properties.

# Solar/Heat Pump Hot Water Rebate Application Form



OFFICE USE ONLY

SHW No. ....

**Full name of owner**

.....

.....

**Postal address**

..... BH Telephone.....

..... Postcode..... Mobile.....

**Property address at hot water system is to be installed**

.....

..... Postcode.....

**Type of System**

Heat Pump Hot Water System

Solar Hot Water System

**Make & model of hot water system to be installed**

Supplier of System.....

Make..... Model.....

**Ratepayer for property**

.....

<b>CHECK LIST</b> (Please complete the self assessment below before lodging this form)		Yes	No
Are you the owner/occupier of the property?		<input type="checkbox"/>	<input type="checkbox"/>
Do you have a plumbing permit for the Solar/Heat pump system?		<input type="checkbox"/>	<input type="checkbox"/>
Is the receipt of purchase and installation attached?		<input type="checkbox"/>	<input type="checkbox"/>
Have you attached the details of make and model of solar or heat pump hot water system?		<input type="checkbox"/>	<input type="checkbox"/>
Has a Plumbing Permit Completion Certificate been issued for the solar/heat pump hot water system?		<input type="checkbox"/>	<input type="checkbox"/>

*If you have answered "No" to any of the above your rebate application may not be approved.*

*Please contact Janine Atkins on (03) 6238 2857 or consult with a Customer Service Officer at the Hobart Council Centre at lodgement of the Solar/Heat Pump Hot Water Rebate Application Form*

**OWNER'S DECLARATION**

I have read the terms and conditions of the Hobart City Council Solar/Heat Pump Hot Water Rebate Scheme and declare that a solar or heat pump hot water system was installed at the above address, it replaces an electric storage hot water system and is eligible to receive at least 20 Renewable Energy Certificates (RECs) at the time and place of installation.

**Signature of owner**  **Name (please print)**  **Date**